

Supplemental Services

Flexible, Cost-Effective Support for Your Salesforce Needs

Struggling with tech debt, skill gaps, or Salesforce changes? Supplemental Services from Torrent Consulting is your flexible, affordable fix. Starting at just \$5K for 25 hours, this prepaid bucket of 25-250 hours gives you expert Salesforce support on your terms—no long-term contracts, just the help you need to keep your org running smoothly. **Don't let delays cost you—act now to unlock a healthier, more efficient Salesforce org.**

WHAT IS IT & HOW DOES IT WORK

Access 25-250 hours of expert support annually, available whenever and however you need it through our streamlined process. This flexible model ensures you have the right support to tackle urgent needs, bridge gaps, and maintain business continuity without overcommitting. Here's how it works:



1

Submit Your Request

Initiate a request for support by contacting our email support address.



2

Request Assignment

We promptly assign your request to an available delivery expert who knows your org.



3

Request Resolution

Our experts work efficiently to resolve your issue, keeping you updated every step of the way.



4

Request Closure

Once resolved, your request is closed, and your remaining hours are adjusted—ready for your next need.

BENEFITS



Cost Efficiency

Starting at \$5K—expert support at a fraction of a full consulting engagement.



Flexibility

Use your hours on your schedule—tackle urgent needs now, save for later, and avoid waste.



External Lifeline

Get the help you need without a long-term commitment, perfect for quick fixes or niche support.



Institutional Knowledge:

Leverage Torrent's deep understanding of your org—we've worked together before, so we hit the ground running.