

Agentforce Workshop



At Torrent Consulting, we're committed to helping you harness the power of generative AI. In this workshop, you'll collaborate with our experts to brainstorm and design Agentforce Agents that enhance your customer service and sales processes. Our goal is to guide you in creating efficient, intelligent solutions that drive measurable results for your organization. If you're ready to explore Salesforce's Agentforce and build tailored automation solutions, this workshop is designed specifically for you.

WHO SHOULD ATTEND

Customer Service Leaders:

Seeking to reduce response times, resolve issues faster, and improve overall customer satisfaction through automation.

Sales Executives:

Interested in creating seamless, automated sales workflows that allow your teams to focus more on closing deals and nurturing leads.

Technology Leaders:

Responsible for implementing new technologies and ensuring smooth integration within existing Salesforce environments.

WORKSHOP PROCESS

1

Pre-Workshop Meeting:

A walkthrough of your Salesforce org and key processes, helping us tailor the workshop to your needs.

2

Review Preparation Resources:

Access Agentforce videos and materials beforehand, ensuring you're ready for hands-on discussions.

3

Collaborative Workshop:

Engage in an interactive process of learning, brainstorming, and hands-on design. Leaving with a clear implementation roadmap.

WORKSHOP OUTCOMES



Gain a Clear Understanding of Agentforce Agents:

By the end of the workshop, you'll have a comprehensive understanding of how Agentforce Agents work and the ways they can transform your customer service and sales processes.



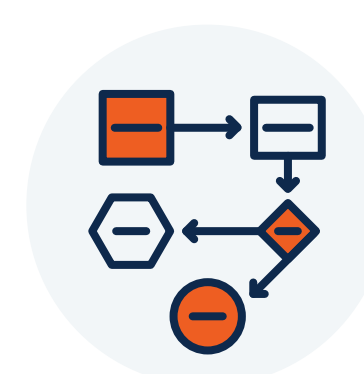
Identify & Prioritize Business Challenges:

You'll be able to identify key business challenges within your organization and map them to specific Agentforce solutions, prioritizing those with the most immediate impact.



Design Custom Agentforce Solutions:

You'll create initial designs of Agentforce Agents that are tailored to address your unique business needs, using hands-on tools like AgentBuilder.



Leave with an Implementation Roadmap:

You'll walk away with a clear, actionable roadmap for implementing and deploying your Agents, ensuring they deliver measurable results.

PRICING

1 day Virtual Agentforce Workshop

\$7,500