torrent CONSULTING | Agentforce

Agentforce Quickstart for Healthcare Providers

Transform Your Operations with Autonomous Agents in just 1 week

Healthcare providers are challenged to deliver high-quality, timely care while navigating staffing shortages, administrative burden, and evolving patient expectations. Disconnected systems and manual workflows strain teams and slow response times. Agentic technology offers a new way forward — automating routine tasks, streamlining operations, and improving both patient and employee experiences.

HOW IT WORKS

In just one week, we'll stand up a working Agentforce proof of concept tailored to your business. You'll choose either a Service Agent or an Employee Agent, and we'll configure it to address a real use case — giving your team a hands-on look at how Agentic technology can drive results.

Service Agent

Enhance digital support by deploying an agent on your website or Experience Cloud site. Ideal for product microsites, Agentforce boosts engagement using your approved PDFs and content — no Knowledge Base required. Includes 1–2 use cases and integration with your case process.

Employee Agent

Empower your internal teams with an agent that delivers instant answers, automates repetitive tasks, and guides users through key processes. Ideal for streamlining HR, IT, or Ops requests inside Salesforce. We'll configure 1–2 high-impact workflows using your real business logic.

HEALTHCARE PROVIDER USE CASES

Knowledge-Free Support
Leverage approved PDFs, manuals, and SOPs (without needing a full Knowledge Base) to to give providers and patients alike information that helps to improve care such as hospital/clinic information, procedure information, and more.

Referral Intake Assistant
Guide front-office teams through referral workflows by pulling in patient history, required documentation, and routing logic based on provider or insurance.

Eligibility & Benefits Guidance
Help staff determine patient coverage or service eligibility using insurance data, internal policies, and payer-specific rules.

Front-Desk Knowledge Agent
Answer internal staff questions about policies, workflows, or system navigation (e.g., "What documents are required for a new oncology referral?")

TIMELINE

1. Kick-Off & Discovery
2. Configuration and Set-Up
3. Solution Demo
4. User Testing
5. Deployment & Training

PRICING

1 Week Agentforce Deployment	$12,500

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