

Agentforce Quickstart for Diagnostic Labs

Transform Your Operations with
Autonomous Agents in just 1 week



Diagnostic labs are under pressure to deliver fast, accurate results while managing complex workflows and regulatory demands. Manual processes slow down operations and burden support teams. Agentic technology streamlines interactions, boosts efficiency, and improves turnaround times without sacrificing quality.

— HOW IT WORKS —

In just one week, we'll stand up a working Agentforce proof of concept tailored to your business. You'll choose either a Service Agent or an Employee Agent, and we'll configure it to address a real use case — giving your team a hands-on look at how Agentic technology can drive results.

**Service Agent**

Enhance digital support by deploying an agent on your website or Experience Cloud site. Ideal for product microsites, Agentforce boosts engagement using your approved PDFs and content — no Knowledge Base required. Includes 1-2 use cases and integration with your case process.

**Employee Agent**

Empower your internal teams with an agent that delivers instant answers, automates repetitive tasks, and guides users through key processes. Ideal for streamlining HR, IT, or Ops requests inside Salesforce. We'll configure 1-2 high-impact workflows using your real business logic.

— DIAGNOSTIC LAB USE CASES —

- **Pre-Visit Account Snapshot**
Summarize recent test volumes, turnaround times, open service issues, and contract utilization for a specific account.
- **Volume Trend & Utilization Insights**
Surface test ordering trends (e.g., drop-off in genetic testing, spikes in COVID or molecular panels) and compare to internal or regional benchmarks.
- **Specimen Collection & Shipping Instructions**
Provide step-by-step instructions to your providers for specific tests, including labeling, prep requirements, and packaging guidance.
- **Supply Reordering for Requisition Kits**
Let providers quickly reorder specimen kits, forms, and shipping supplies via chat or voice.

— TIMELINE —



— PRICING —

1 Week Agentforce Deployment	\$12,500
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